

AGENDA

OSO Oversight Committee Meeting Wednesday, September 22, 2021

Location – Conference Call
Call in information below

Time	Topic/Item	Presenter	Method/Documentation
10:30 AM	Welcome Approval of Minutes (5/26/2021)	Randy Vernon	Approve/Disapprove
10:35 AM	New Business <ul style="list-style-type: none">WIOA PY 20 Performance Metrics-6/30/21WIOA Performance Support Grant Projects Old Business	Deb Waymire Deb Waymire	Information
11:00 AM	Adjournment	Randy Vernon	

OSOO Committee Meeting

Please join the meeting from your computer, tablet or smartphone.

<https://global.gotomeeting.com/join/136038277>

You can also dial in using your phone.

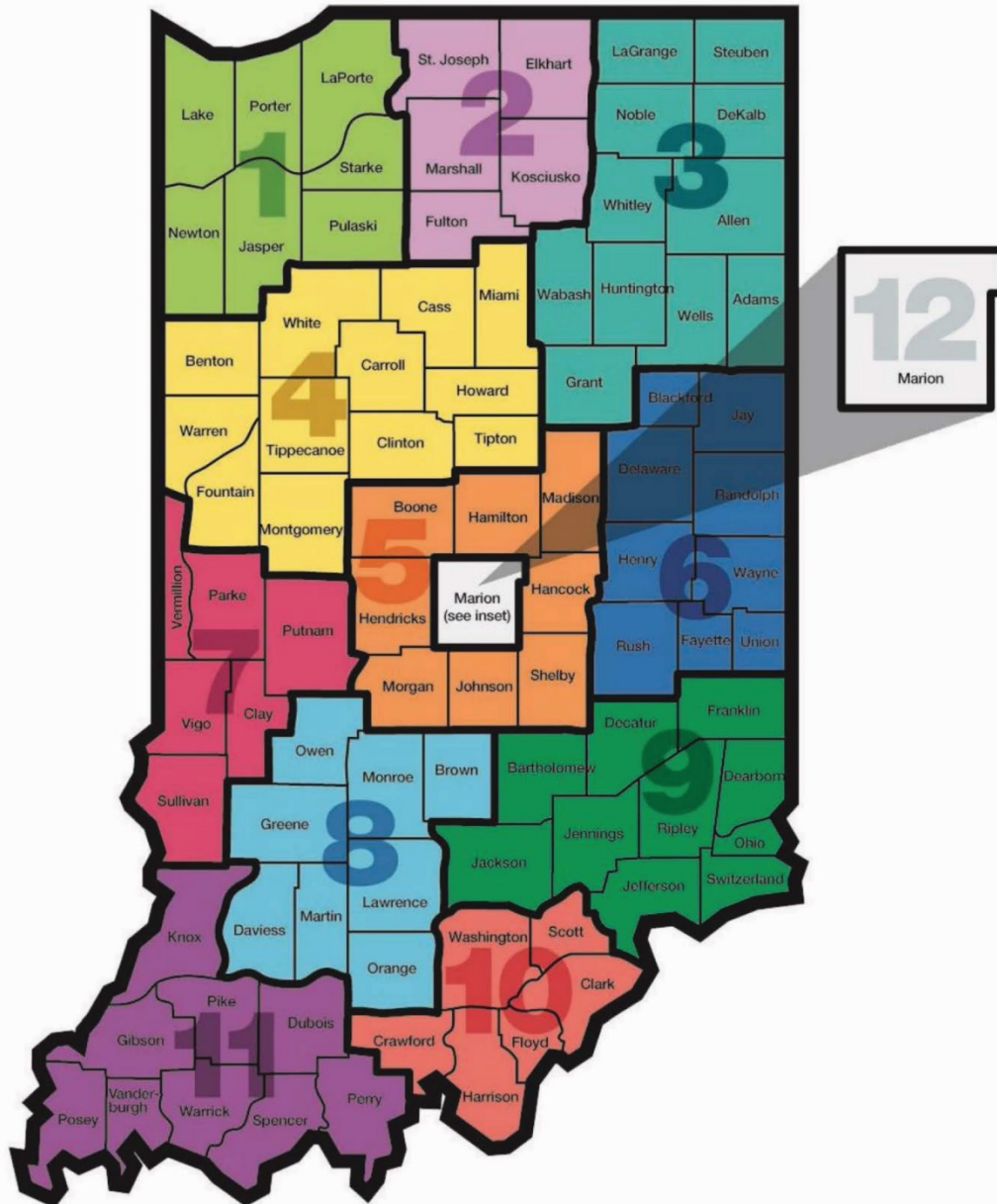
United States: [+1 \(408\) 650-3123](tel:+14086503123)

Access Code: 136-038-277

Next OSOO meeting: Wednesday, November 17, 2021

Location: TDB

Department of Workforce Development Economic Growth Regions



PY'20 WIOA ADULT MEASURES

ROLLING FOUR QUARTERS

Report Date: 7/1/2020 -6/30/2021

LWIB	Employment 2Q ¹			Employment 4Q ²			Credential Attainment ²			Median Earnings 2Q ¹			Measurable Skill Gain ³			Participants Served*	Participant %	Allocation	Allocation %
	Actual	Goal	Met?	Actual	Goal	Met?	Actual	Goal	Met?	Actual	Goal	Met?	Actual	Goal	Met?				
Region 1	80.6	77.8	Exceed	78.5	74.5	Exceed	68.3	65.9	Exceed	\$7,043	\$6,112	Exceed	62.2	56	Exceed	1833	26%	4,019,194	39%
Region 2	71.0	77.2	Meet	65.7	77.0	Meet	63.5	64.0	Meet	\$5,994	\$6,204	Meet	64.4	59.2	Exceed	758	11%	670,521	7%
Region 3	80.2	80.6	Meet	77.6	79.7	Meet	72.9	55.1	Exceed	\$7,455	\$6,562	Exceed	80.0	60	Exceed	721	10%	741,825	7%
Region 4	76.5	79.1	Meet	74.4	77.6	Meet	80.7	66.8	Exceed	\$7,020	\$6,184	Exceed	77.1	69.5	Exceed	554	8%	516,080	5%
Region 5	76.4	80.2	Meet	72.6	78.9	Meet	85.5	60.5	Exceed	\$6,261	\$6,067	Exceed	74.5	72.2	Exceed	501	7%	711,464	7%
Region 6	69.7	79.7	Meet	72.4	75.5	Meet	80.0	59.6	Exceed	\$6,302	\$5,933	Exceed	72.5	56.2	Exceed	827	12%	489,512	5%
Region 7	85.8	81.7	Exceed	79.9	78.3	Exceed	76.7	63.5	Exceed	\$7,036	\$6,105	Exceed	92.9	64.8	Exceed	187	3%	430,642	4%
Region 8	77.7	79.1	Meet	77.4	79.1	Meet	68.2	56.2	Exceed	\$6,315	\$6,097	Exceed	59.1	67.9	Meet	527	7%	427,102	4%
Region 9	81.2	85.7	Meet	82.8	83.5	Meet	83.1	66.3	Exceed	\$6,786	\$6,586	Exceed	84.1	73.1	Exceed	123	2%	305,691	3%
Region 10	75.0	80.9	Meet	79.6	79.5	Exceed	79.5	71.4	Exceed	\$8,667	\$7,046	Exceed	74.6	64.5	Exceed	221	3%	298,890	3%
Region 11	84.9	82.9	Exceed	85.0	79.3	Exceed	66.7	58.0	Exceed	\$6,361	\$5,923	Exceed	66.1	60.4	Exceed	728	10%	401,552	4%
Region 12	74.5	80.7	Meet	78.3	76.0	Exceed	67.8	61.2	Exceed	\$6,822	\$6,592	Exceed	64.4	48.3	Exceed	252	4%	1,227,568	12%
Staterwid	77.4	82.7	Meet	76.5	82.0	Meet	72.9	68.0	Exceed	\$6,760	\$6,927	Meet	68.3	56.3	Exceed	7139	100%	10,240,041	100%

Combined Adult and DW participants and allocation

Only factors WIOA funding and only WIOA allocation - not expended dollars

Participants Served*	Participant %	Allocation	Allocation %
1	2,106	20%	5,368,389 26%
2	1,118	11%	1,525,747 7%
3	1,108	11%	1,737,514 8%
4	866	8%	1,215,601 6%
5	872	8%	1,895,045 9%
6	1,446	14%	1,094,296 5%
7	269	3%	817,495 4%
8	641	6%	869,914 4%
9	196	2%	680,583 3%
10	387	4%	771,676 4%
11	1,147	11%	936,602 4%
12	525	5%	4,005,024 19%
	10,504		20,917,886 100%

served higher % of participants than allocation %

Dislocated Workers and Adult participants combined

* DW participants may also be included in adult participants

Dislocated Worker

LWIB	Employment 2Q ¹			Employment 4Q ²			Credential Attainment ²			Median Earnings 2Q ¹			Measurable Skill Gain ³			Participants Served	Participant %	Allocation	Allocation %
	Actual	Goal	Met?	Actual	Goal	Met?	Actual	Goal	Met?	Actual	Goal	Met?	Actual	Goal	Met?				
Region 1	78.9	77.2	Exceed	77.2	74.7	Exceed	66.0	63.1	Exceed	\$8,239	\$6,972	Exceed	63.5	58.1	Exceed	273	8%	\$ 1,349,195	13%
Region 2	74.9	75.9	Meet	71.9	77.9	Meet	78.6	66.6	Exceed	\$7,742	\$7,298	Exceed	58.7	40.2	Exceed	360	11%	\$ 855,226	8%
Region 3	81.3	78.5	Exceed	80.0	79.8	Exceed	86.0	49.8	Exceed	\$8,514	\$7,278	Exceed	79.2	56.5	Exceed	387	12%	\$ 995,689	9%
Region 4	63.8	75.9	Meet	69.1	75.8	Meet	75.5	61.1	Exceed	\$6,436	\$7,130	Meet	90.4	62.7	Exceed	312	9%	\$ 699,521	7%
Region 5	80.0	82.0	Meet	77.8	82.3	Meet	77.8	53.7	Exceed	\$9,462	\$8,489	Exceed	73.3	50.3	Exceed	371	11%	\$ 1,183,581	11%
Region 6	70.6	76.5	Meet	71.4	75.6	Meet	50.0	52.6	Meet	\$7,543	\$6,854	Exceed	77.4	39.7	Exceed	619	18%	\$ 604,784	6%
Region 7	83.3	79.5	Exceed	84.6	80.0	Exceed	86.7	59.7	Exceed	\$9,330	\$8,000	Exceed	100.0	62.7	Exceed	82	2%	\$ 386,853	4%
Region 8	75.3	74.3	Exceed	80.4	74.1	Exceed	75.0	57.4	Exceed	\$7,110	\$7,211	Meet	68.3	56.4	Exceed	114	3%	\$ 442,812	4%
Region 9	75.0	79.6	Meet	77.9	83.0	Meet	92.9	65.2	Exceed	\$8,282	\$7,181	Exceed	66.7	66.2	Exceed	73	2%	\$ 374,892	4%
Region 10	73.8	80.9	Meet	79.8	80.4	Meet	88.5	66.7	Exceed	\$10,090	\$8,116	Exceed	81.8	77.1	Exceed	166	5%	\$ 472,786	4%
Region 11	77.8	81.6	Meet	82.1	81.0	Exceed	88.0	49.0	Exceed	\$7,369	\$7,237	Exceed	72.5	55.7	Exceed	419	12%	\$ 535,050	5%
Region 12	73.4	75.2	Meet	82.1	77.5	Exceed	78.6	46.5	Exceed	\$9,814	\$8,065	Exceed	56.4	41.4	Exceed	273	8%	\$ 2,777,456	26%
Staterwid	74.7	80.5	Meet	75.6	80.0	Meet	80.1	66.0	Exceed	\$8,128	\$8,098	Exceed	71.9	50.6	Exceed	3,365	100%	\$ 10,677,845	100%

Youth

LWIB	Employment 2Q ¹			Employment 4Q ²			Credential Attainment ²			Median Earnings 2Q ¹			Measurable Skill Gain ³			Participants Served	Participant %	Allocation	Allocation %
	Actual	Goal	Met?	Actual	Goal	Met?	Actual	Goal	Met?	Actual	Goal	Met?	Actual	Goal	Met?				
Region 1	78.5	77.6	Exceed	80.4	78.7	Exceed	63.8	62.5	Exceed	\$3,697	\$3,447	Exceed	72.5	48.9	Exceed	812	27%	\$ 4,363,282	39%
Region 2	79.8	75.2	Exceed	74.9	73.7	Exceed	59.5	61.6	Meet	\$2,969	\$3,284	Meet	54.9	36.9	Exceed	347	11%	\$ 759,478	7%
Region 3	86.6	71.5	Exceed	81.6	74.1	Exceed	79.5	62.3	Exceed	\$3,640	\$2,880	Exceed	88.4	39.2	Exceed	385	13%	\$ 817,143	7%
Region 4	82.4	77.1	Exceed	81.3	76.2	Exceed	73.1	63.5	Exceed	\$3,444	\$3,352	Exceed	74.1	45.5	Exceed	276	9%	\$ 654,085	6%
Region 5	78.9	80.2	Meet	70.2	76.3	Meet	69.5	66.8	Exceed	\$3,466	\$3,389	Exceed	85.8	52.8	Exceed	372	12%	\$ 727,357	6%
Region 6	72.3	72.0	Exceed	81.1	74.2	Exceed	67.3	58.2	Exceed	\$3,451	\$3,109	Exceed	75.7	47.9	Exceed	131	4%	\$ 573,386	5%
Region 7	76.5	78.4	Meet	79.9	76.4	Exceed	65.4	63.0	Exceed	\$3,626	\$3,400	Exceed	74.7	44.1	Exceed	102	3%	\$ 472,844	4%
Region 8	83.9	75.9	Exceed	79.8	75.7	Exceed	71.6	60.9	Exceed	\$3,044	\$3,976	Meet	59.6	51.3	Exceed	73	2%	\$ 555,116	5%
Region 9	91.9	80.2	Exceed	79.3	76.2	Exceed	82.4	66.2	Exceed	\$2,547	\$3,921	Meet	57.1	49.9	Exceed	61	2%	\$ 316,310	3%
Region 10	75.6	76.8	Meet	75.0	75.2	Meet	83.3	64.4	Exceed	\$5,788	\$4,347	Exceed	54.2	41.9	Exceed	57	2%	\$ 299,546	3%
Region 11	88.2	80.0	Exceed	87.4	77.7	Exceed	86.8	62.0	Exceed	\$3,524	\$3,341	Exceed	86.1	50.3	Exceed	283	9%	\$ 426,951	4%
Region 12	84.5	75.5	Exceed	72.6	72.8	Meet	79.3	61.1	Exceed	\$3,045	\$3,169	Meet	60.0	33.7	Exceed	156	5%	\$ 1,290,100	11%
Staterwid	80.8	78.4	Exceed	78.6	79.0	Meet	69.3	62.0	Exceed	\$3,441	\$3,341	Exceed	74.5	44.1	Exceed	3,050	100%	\$ 11,255,598	100%

One-Stop Operator Oversight (OSOO) Committee

May 26, 2021

Local 157 Plumbers and Pipefitter Training Center and Virtual Conference Call - GoToMeeting Meeting Minutes

Members Present: Randy Vernon-chair Steve Snyder Alicia Hanawalt
Members Absent:
Staff Present: Deb Waymire Tina Overley-Hilt
Staff Absent: Mellisa Leaming

Welcome

Chair Randy Vernon called the meeting to order at 10:15 AM and welcomed those in attendance. A quorum was present to approve the OSOO meeting minutes from March 24, 2021.

A motion was made to approve the OSOO meeting minutes from March 24, 2021 as presented.

Motion: Steve Snyder

Second: Alicia Hanawalt

Action: Unanimous approval

New Business

WIOA Performance PY 20 3rd Quarter

Region 4 is meeting all performance measures at attaining 90% of the performance goal which is considered "meeting performance." Region 4's higher goal is to attain 100% of each performance metric. The definitions of the metrics will be sent to committee members. These are the same metrics for adult, dislocated worker and youth, slightly different definition. Definitions are:

- Employment 2nd and 4th Quarter – 90 days after exit and no longer receiving WorkOne services, is the individual employed during 2nd quarter after exit and 4th quarter after exit.
- Credential Attainment – if training was provided did the individual earn a credential
- Median Earnings – is the middle wage earned of the number of individuals and is it above the set goal.
- Measurable Skill Gain – measures the percentage of individuals who achieved diploma, credential, etc.

The goal for staff is to serve individuals the best as you can and not chase the metric. When good service is provided, meeting the metrics will follow. Feedback from the customer is very positive. DWD WIOA Monitoring The customer satisfaction response report will be sent to members.

DWD Monitoring Review

We have received the report and there were no findings and one area of concern with staff inconsistent entry of visit type such as contact by phone, email or in-person in the data tracking system. The concern has been addressed with staff and changes are in place. It was an exceptional report considering the large number of programs reviewed. A noteworthy comment was giving to Mellisa Leaming, Equal Opportunity officer about the work she has done with staff getting EO processes and procedures in place. The leadership and approach to the monitoring was very professional. There was good interaction with the monitoring team. We felt like we were getting a good monitoring review. The DWD WIOA Monitoring Final report will be sent to the committee to review.

WorkOne Office Update

All WorkOne comprehensive and affiliate offices are fully open. We are accepting walk-in customers but are continuing to use the appointment system. A high percentage of the individuals needed assistance with unemployment accessed the office. To reduce some of the fraud issues, DWD implemented ID.me program.

There were issues with the system accepting the files. DWD is providing Rapid Response funding to hire staff at the local level. We are experiencing the same problem of other employers. The challenge is finding individuals to hire.

Apprenticeships/Employer Training Grants and Business Services

We are looking at how to grow and strengthen our business services team to increase our collaboration and coordination with our partners, business, education and economic development to help employers attain and retain workers. We want to leverage the network of resources in Region 4 and have our resources leveraged by our partners to address employer needs. When the unemployment rate is low, we see fewer job seekers and we need to focus on assisting employers. The increase WIOA funds and the added Workforce Accelerator funds may give us the opportunity to build a more integrated the businesses services team beyond the current staff. There are grant funds to help with On-the-Job training, apprenticeships, and incumbent worker training. We need to build strong relationships with employers. We have a concept to build businesses service team but the key is finding the right person for the position. Some of the elements of the model will be:

- Asset knowledge – knowing what your asset are that your organization can provide to businesses and what assets can be provided by your partners.
- Business relationships – creating and maintaining productive business relationships with your customers and becoming a valued resource to those that you serve and those you interact with.
- Networks – developing and maintaining those strong partner networks that result in adaptive and responsive approaches to business.
- Partnerships – formulating strong partnerships and providing comprehensive coordinated solutions that really build the strengths of each partner organization.
- Structured processes – a consistent process in your interactions with employers to ensure that the identification of challenges and opportunities and then solutions really address the employer’s pain points.

Old Business

None

Adjournment

Motion to adjourn: Alicia Hanawalt

Second: Steve Snyder

Action: Unanimous approval

Meeting adjourned at 10:40 AM

Respectfully submitted,
Tina Overley-Hilt
Executive Assistant
Region 4 Workforce Board