One-Stop Operator Oversight (OSOO) Committee September 23, 2020 Conference Call Meeting Minutes

Members Present: Randy Vernon-chair Steve Snyder Alicia Hanawalt

Staff Present: Deb Waymire Tina Overley-Hilt

Welcome

Chair Randy Vernon called the meeting to order at 10:20 AM and welcomed those in attendance. A quorum was present to approve the OSOO meeting minutes from May 27, 2020.

A motion was made to approve the OSOO meeting minutes May 27, 2020 as presented.

Motion: Alicia Hanawalt Second: Steve Snyder

Action: Unanimous approval

New Business

WIOA Performance Metrics PY 19 and PY 20

Deb Waymire presented the PY19 WIOA performance data for the period ending June 30, 2020. Region 4 met all performance measures and serves a higher percentage of individuals than the percent of allocation received for adult and dislocated workers. The information provided looks back 18 months to one year and are not an indicator of going forward. Discussion led by Dean McCurdy during the WDB meeting held prior to the One-Stop meeting was appreciated. There are a lot of factors that determine how the goals are set for each region. Our focus for staff is for them to provide services to the customer the best way possible bringing together as many resources so the customer will be successful. We watch the indicators to ensure we will be successful meeting WIOA performance goals.

CARES Act Grants

Indiana received additional CARES Act funding for the Workforce Ready Grant funds. The Workforce Ready Grant funds are for individuals to receive short term training. Region 4 has funds to support training but it has been a challenge because we have other grants that support the same unemployed and under-employed individuals. In July, Region 4 received \$286,000 in Workforce Ready grant funds to be spent by December 31, 2020. Ten individuals have taken advantage of the training provided by the Workforce Ready Grant. The training had to be on the Eligible Training Provider list and have a special designation approved for this training. Until a couple of weeks ago, we only had 3 training programs approved. We are not seeing Individuals wanting training-this may be because they hope their company will staff back up. Also, Individuals were also receiving the additional \$600 per week of unemployment benefits which may also been a detractor. We also received the Next Level Jobs Employer Training grant of 1.5M of which 1.6 million obligated but less than \$100,000 in invoices have been submitted for reimbursement.

Delivery of WorkOne Services

Region 4 has the fourth highest level of activity with the sixth highest level of funding. The top reason for office visits is for assistance with unemployment insurance. The WorkOne offices in Kokomo and Lafayette have phones that connect directly so the wait time for assistance is considerable less. The appointment scheduling software has been very helpful with office visits for less wait time to see staff.

Monitoring and Center Certification

- A full One Stop certification is due June 1, 2021. We would like to have it completed ahead of the due date to be able to address and resolve any issues or concerns.
- Indiana Department of Workforce Development monitoring will take place during the week of March 8,
 2020. The last monitoring conducted in February 2020.
- A RFP for One Stop Operator and Service Provision will need to be sent out early spring for a start date of July 1, 2021.

Chris Cohee has resigned his position with JobWorks, Inc for a new position with Community Action Program of Western Indiana's weatherization program. We are sad to see Chris leave but wish him the best.

Old Business

NONE

Adjournment

Motion to adjourn: Steve Snyder

Second: Alicia

Action: Unanimous approval

Meeting adjourned at 10:35 AM

Respectfully submitted, Tina Overley-Hilt Executive Assistant Region 4 Workforce Board