# One-Stop Operator Oversight (OSOO) Committee September 22, 2021 Meeting Minutes

Members Present: Randy Vernon-chair Steve Snyder

Members Absent: Alicia Hanawalt

Staff Present: Deb Waymire Mellisa Leaming Tina Overley-Hilt

Staff Absent:

#### Welcome

The OSOO meeting was held virtually using GoToMeeting. Chair Randy Vernon called the meeting to order at 10:20 AM and welcomed those in attendance. A quorum was present to approve the OSOO meeting minutes from May 26, 2021.

A motion was made to approve the OSOO meeting minutes from May 26, 2021 as presented.

Motion: Steve Snyder Second: Randy Vernon

Action: Unanimous approval

#### **New Business**

### WIOA PY 20 Performance Measures-4th Quarter-ending 6/30/21

The Region 4 WIOA PY 20 Performance Measures for the 4<sup>th</sup> quarter ending June 30, 2021 were presented by Deb Waymire. The negotiated levels of performance goals may be adjusted using the statistical adjustment model factoring in the economic conditions of the State and populations served. As defined by DOL guidance, to have met the performance goals, the overall performance measure is 90% of the performance goal which is considered "meeting performance." The performance measure on any individual indicator for any program is 50% of the adjusted performance goal level. Our goal is to exceed performance measure but it has been an unusual time with the pandemic.

Using the DOL guidance, Region 4 met or exceeded the performance measures.

For Adult:

Employment 2Q: Goal 79.1%; Actual 76.5%-Met
Employment 4Q: Goal 77.6%; Actual 74.4%-Met
Credential Attainment: Goal 66.8%; Actual 80.7%-Exceeded
Median Earnings 2Q: Goal \$6,184; Actual \$7,020-Exceeded
Measurable Skill Gain: Goal 69.5%; Actual 77.1%-Exceeded

For Dislocated Worker:

Employment 2Q: Goal 75.9%; Actual 63.8%-Met
Employment 4Q: Goal 75.8%; Actual 69.1%-Met
Credential Attainment: Goal 61.1%; Actual 75.5%-Exceeded
Median Earnings 2Q: Goal \$7,130; Actual \$6,436-Met
Measurable Skill Gain: Goal 62.7%; Actual 90.4%-Exceeded

For Youth:

Employment 2Q: Goal 77.1%; Actual 82.4%-Exceeded Employment 4Q: Goal 76.2%; Actual 81.3%-Exceeded Credential Attainment: Goal 63.5%; Actual 73.1%-Exceeded Median Earnings 2Q: Goal \$3,352; Actual \$3,444-Exceeded Measurable Skill Gain: Goal 45.5%; Actual 74.1%-Exceeded

Region 4 continues to serve a higher percentage of participants than allocation percentage. We receive 6% of the allocation and serve 8% of the adult and dislocated worker participants. For youth, we serve 9% of the participants using 6% of the allocation. It is important for individuals to understand the value of the services WorkOne provides for them. As we come out of the "new" normal, we will look to see how the resources and service of the WorkOne services will be used.

## **WIOA Performance Support Grant Projects**

Region 4 submitted three initiatives for building the skills and improving retention of incumbent workers. One project is to help connect students in regional high schools with career opportunities in advanced manufacturing through dual credit, internships, and work based learning. Working in partnership with Ivy Tech and 7 high schools, we will support the Integrated Training and Education Pathway (ITEP) program by funding nationally recognized certification exams such as the MSSC Certified Production Technician, ASE Student Certification for Automotive Students, ESCO HVAC Certifications, and CNA for Health Care. We will also support work-based learning experience, as part of their dual credit program pathways. Our goal is to serve over 450 students. Budget for this project is \$100,000 - Approved.

Another project is to implement a WorkLife Navigator program to improve employee productivity, and reduce turnover of incumbent workers. Many employees fail in the workforce due to lacking the ability to problem solve and work out life issues that may stand in their way of keeping a job. The WorkLife Navigator supports employees with their real life challenges and provides opportunities and resources that traditional employer benefits can't meet. Such as – Where do you start to organize care for an older parent, negotiate a bill in collections, understand the mortgage process, choose a therapist on a sliding scale, or find money for groceries when you are behind on your bills. Our focus will be to engage with our advanced manufacturing employers as manufacturing continues to be the wealth driver for our region. This will be a pilot launch and our goal will be to engage 2 employers with this project and serve up to 400 employees. Budget for this project is \$150,000 – Approved

The employer application through the Next Level Jobs portal far exceeded the current regional eligible training grant allotment of \$399,000. We received 38 approved applications, and if fully utilized, of over \$1.6M would be needed. The third proposal was requesting additional funding to support the applications. Pending approval.

We did consider submitting a proposal to pilot an initiative similar to a model program with Toyota in Princeton, Indiana. Students would go to school part time and work part time. Because of the short time frame to submit grant proposals, we were unable to connect with an employer willing to implement this model. We would like to still pursuing this model in collaboration with an employer and training provider such as Ivy Tech, InMAC and Conexus; and build a direct career pathway from high school to manufacturing.

## Ivy Tech Lafayette-New Chancellor-Aaron Baute

Roger and Deb met with Aaron Baute, Chancellor; Ivy Tech Lafayette. We have worked with Aaron before and look forward to working with him in his new role as chancellor. The goal of the meeting was for Ivy Tech to understand about the funding opportunities available through Region 4 Workforce Board and for us to understand the initiatives available at Ivy Tech and where there may be resource gaps that our funding can help. Steve Snyder serves on the Ivy Tech Lafayette Board of Trustees and is willing to assist if need.

# **Old Business**

None

#### **Adjournment**

Motion to adjourn: Steve Snyder

Second: Randy Vernon
Action: Unanimous approval

Meeting adjourned at 10:40 AM

Respectfully submitted, Tina Overley-Hilt Executive Assistant Region 4 Workforce Board